

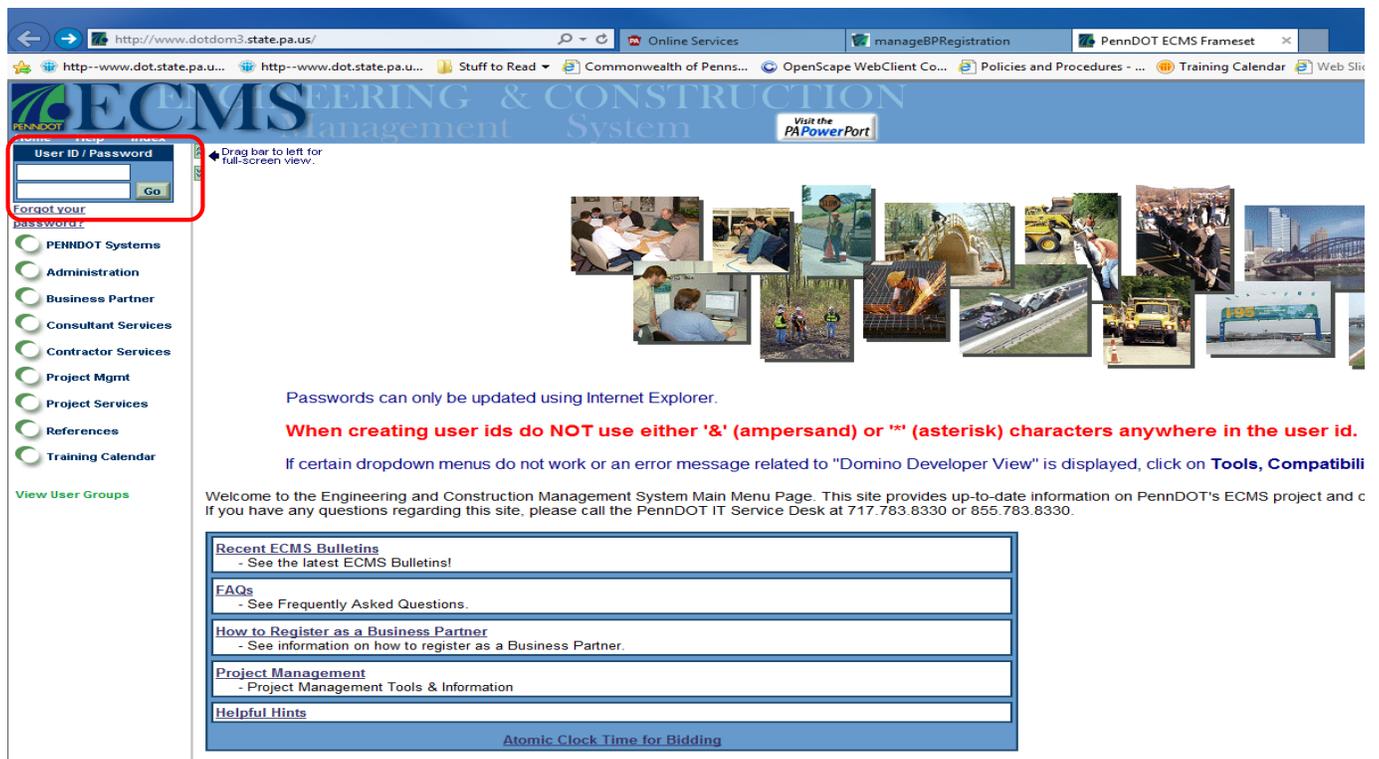
Welcome to PennDOT's ePermitting System

Resetting ePermitting Passwords

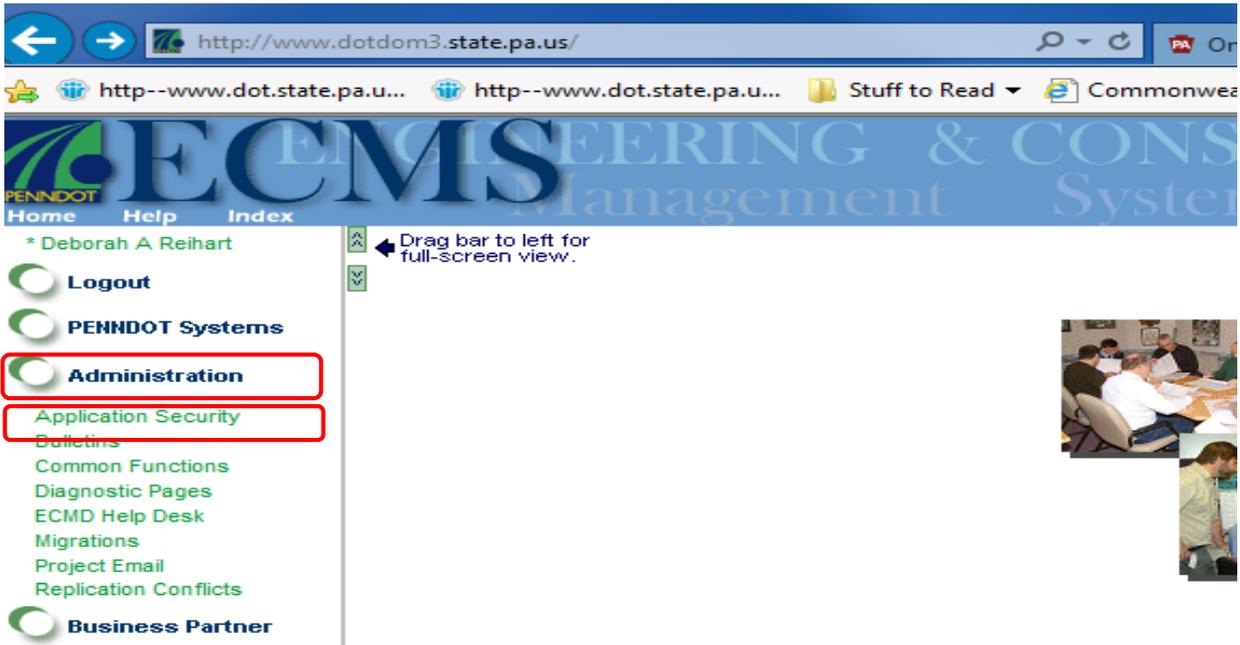
Please note that ePermitting passwords automatically expire every 60 days. To reset your EPS password, you must have set up a challenge question in the Engineering and Construction Management System (ECMS). If you did not do this, call the PennDOT IT Service Desk at (717) or (855) 783-8330 and they will reset your password. Then follow the instructions below so that you can reset your own password in the future.

To set up a new challenge question or change an existing one, please complete the following steps:

1.) Using Microsoft Edge for your browser, log on to www.dot2.state.pa.us or www.dot3.state.pa.us. Log in using your User ID and password.



2.) On the navigation column on left side, click **Administration** and then **Application Security**.



3.) On the **Application Security** panel, under **Please** select a security function, click on **Change User Profile**.



4.) The **Change Profile Information** panel will appear:

Change Profile Information

• denotes required fields

- **User ID:** tftest (1 - 7 positions)
- **User Name:** Tester Leiter
Tester Leiter/PennDOT
- **Phone Number:** 717 - 783 - 0348 x-
- **Fax Number:** - -
- **Email Address:** tleiter@pa.gov
- **Question:**
- **Answer:**
- **Current Password:**
- **New Password:** (6 or more positions)
- **Confirm Password:** (6 or more positions)

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Submit

5.) Click on the dropdown arrow for **Question** and a list of challenge questions will appear.

Change Profile Information

denotes required fields

- **User ID:** tftest (1 - 7 positions)
- **User Name:** Tester Leiter
Tester Leiter/PennDOT
- **Phone Number:** 717 - 783 - 0348 x-
- **Fax Number:** - -
- **Email Address:** tleiter@pa.gov
- **Question:**
 - What is my child's nickname?
 - What is my father's middle name?
 - What is my favorite movie?
 - What is my favorite pet's name?
 - What is my favorite team?
 - What is my favorite TV show?
 - What is my mother's maiden name?
 - What is my school's mascot?
 - What was my first car?
 - Where did I go to school?
 - Where was I born?
- **Answer:**
- **Current Password:** (6 or more positions)
- **New Password:** (6 or more positions)
- **Confirm Password:** (6 or more positions)

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Submit

6.) Click on the question you would like to use.

7.) Type the appropriate answer in the **Answer** field. (Note: The answer is case sensitive.)

8.) Type in your **Current Password** to validate updating your user profile and click **Submit**.

Change Profile Information

denotes required fields

- **User ID:** tttest (1 - 7 positions)
- **User Name:** Tester Leiter
Tester Leiter/PennDOT
- **Phone Number:** 717 - 783 - 0348 x-
- **Fax Number:** - -
- **Email Address:** tleiter@pa.gov
- **Question:** What is my school's mascot?
- **Answer:** Mustang
- **Current Password:**
- **New Password:** (6 or more positions)
- **Confirm Password:** (6 or more positions)

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Submit

10.) A **Success** box will appear to indicate that you successfully added a challenge question to your account. (Note: You can use this same procedure to change an existing challenge question/answer.)



Changing Your Password (if you know your current Password)

- 1.) Follow steps 1-4 above.
- 2.) On the **Change Profile Information** page, type in your **Current Password**, then type in your **New Password** and validate this in the **Confirm Password** field. Click **Submit**.

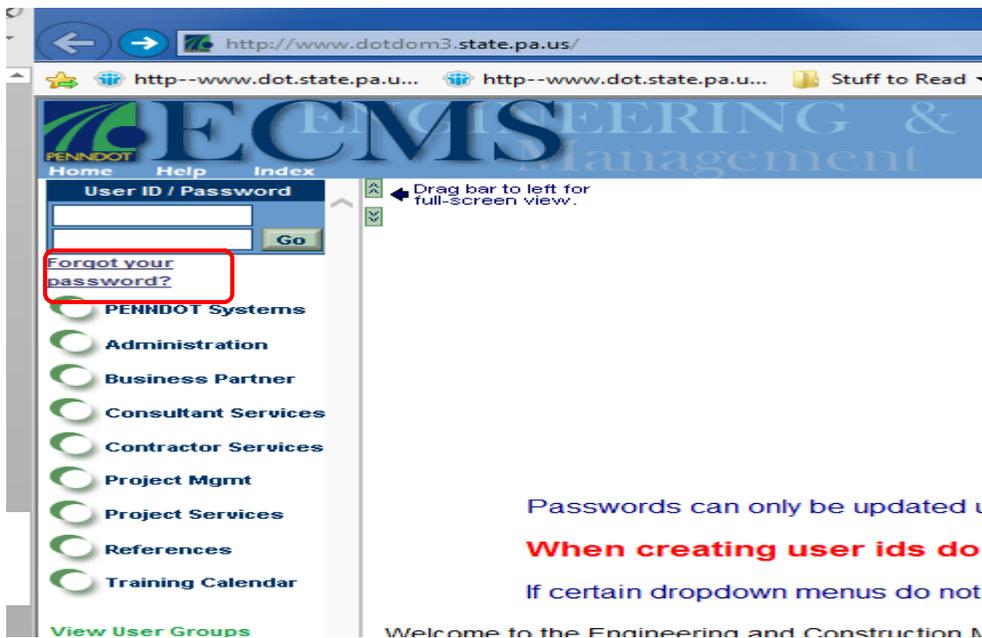
Change Profile Information

• denotes required fields

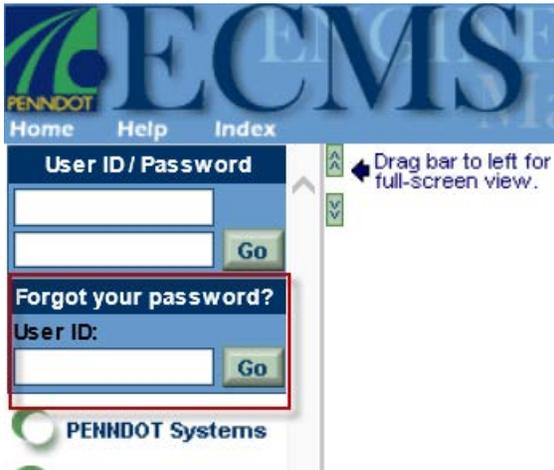
- **User ID:** ttest (1 - 7 positions)
- **User Name:** Tester Leiter
Tester Leiter/PennDOT
- **Phone Number:** 717 - 783 - 0348 x-
- Fax Number:** - -
- **Email Address:** tleiter@pa.gov
- **Question:**
- **Answer:**
- **Current Password:**
- **New Password:** (6 or more positions)
- **Confirm Password:** (6 or more positions)

Changing Your Password (if you don't know your current Password)

- 1.) Using Microsoft Edge for your browser, log on to www.dot2.state.pa.us or www.dot3.state.pa.us.
- 2.) Click on **Forgot your password?**



- 3.) Type in your **User ID** and click **Go**. (Note: if you do not know your current User ID, you must call the PennDOT IT Service Desk to get it.)



- 4.) The **Automated Password Reset** page will appear. Type in the **Answer** to your challenge question, then type in a new password in the **Reset Password** field. Confirm the new password by typing it in the **Confirm Password** field. Click **Submit**.

- 5.) The **Automated Password Reset** box will appear letting you know the password was successfully reset.

