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Roles and Definitions

**Bureau Director (BD)** is the Director of the Bureau of Public Transportation. The BD has executive-level decision-making ability and can represent the Deputy Secretary.

**Bureau of Equal Opportunity (BEO)** ensures equal access to public services for citizens and employees of the Commonwealth of Pennsylvania. For the purposes of this manual, BEO will determine the Disadvantaged Business Enterprise (DBE) goal for the project if federal funding passes through the Department. If the Transit Agency is providing federal funds, then the Transit Agency is responsible for providing their own DBE Goal.

**Bureau of Public Transportation (BPT)** is responsible for supporting and facilitating public transportation infrastructure and services throughout the Commonwealth of Pennsylvania. For the purpose of this manual, BPT is referred to as the Pennsylvania Department of Transportation (PennDOT).

**Contractor(s)** also referred to as the Prime Contractor, is apprised of the General Trades, Electrical, Mechanical, and/or Plumbing Contractors, or any Contractor directly contracted with the owner (PennDOT or TA), or a combination of the aforementioned; that are contracted to execute the build of a construction project.

**Construction Manager Consultant (CM)** also referred to as the Construction Manager, is an agent of PennDOT who assists in facilitating both the bidding process and oversight of the construction during the execution of the construction project.

**Consultant** is a third-party agency directly contracted with PennDOT. An example of a Consultant may be but not limited to those performing design, construction management, or land evaluation services, etc.

**Disadvantaged Business (DB)** is a state certification that is assigned to a small business that meets the requirements of the state.

**Disadvantaged Business Enterprise (DBE)** is a for-profit small business where socially and economically disadvantaged individuals own at least a 51% interest and also control management and daily business operations. For the purpose of this manual, a DBE determination will be made by the BEO for projects receiving FTA funding through PennDOT and is a procurement requirement for contractors during the bidding and construction phases of the project.

**Deputy Secretary (DS)** is an executive position for the Multimodal Deputate for the Bureau of Public Transportation of Pennsylvania. For the purpose of this manual, the DS will make the ultimate determinations during particular stages of a project of whether a project will continue to proceed to the next stage in the project delivery process.

**Division Chief (DC)** is a senior manager who manages a BPT division. For the purpose of this manual, the DC will be an authority making critical decisions regarding the construction project's process.

**Design Consultant/Designer of Record (DOR)** also referred to as the Designer, is an agent of PennDOT that is principally responsible for facilitating and delivering the design of the project; and provides construction phase consultation services during the duration of the construction of a project. The Designer may be an Engineer or an Architect and involve the services of other design professionals, who are contracted directly with and assists the Designer in both the design and construction phase services of the construction project.

**Engineering and Construction Management System (ECMS)** is an enterprise system utilized by PennDOT to facilitate the procurement (bidding) process and construction management of projects. For the purpose of this manual, ECMS may be utilized to procure a Contractor and facilitate the execution of the construction of a project.

**Environmental Consultant (EC)** is a third-party agency contracted by the PennDOT to perform environmental assessments for construction projects. For the purposes of this manual, the EC will conduct the environmental assessments during the needs assessments and NEPA approval process.
Federal Transit Administration (FTA) is a body of the federal government that provides financial and technical assistance to state and local transit systems. For the purpose of this manual, the PC will ensure that all parties adhere to FTA mandated requirements and reporting procedures as applicable.

Good Faith Effort (GFE) is a requirement of the FTA procurement program. Its efforts to achieve a DBE goal or other requirements of this special provision that by their scope intensity and appropriateness of this objective can reasonably be expected to fulfill the program requirement.

Highway Occupancy Permit (HOP) is a permit issued to install, alter, or remove a driveway, street, or other means of passage of vehicles between the highway and abutting property. For the purpose of this manual, the BPT Project Coordinator will confirm HOP is obtained during the 60% design phase.

National Environmental Policy Act (NEPA) is a federal environmental law that promotes the enhancement of the environment. For the purpose of this manual, the Consultant will perform the applicable NEPA processes needed to properly assess the project and the Project Coordinator will report to state or federal NEPA contact.

Project Coordinator (PC) is a member of BPT who will be directly facilitating the construction project process from conception to closeout.

Section 106 of the National Historic Preservation Act is a federal law that encompasses the historic preservation and cultural resources review process. The Pennsylvania State Historic Preservation Office (SHPO) is the primary partner in the process in coordination with FTA.

Title VI is a federal document enacted as part of the Civil Rights Act of 1964 that prohibits discrimination on the basis of race, color, and national origin in programs and activities receiving federal financial assistance.

Transit Agency (TA) is a municipal authority, municipal department, or non-profit corporation created for the purpose of providing public transportation within a specific area. For the purpose of this manual, the TA will typically be the direct owner and primary user of the end product of the project.
Project Development

This section contains all processes and activities starting with the initial conversations of a project request between a Transit Agency and PennDOT to the authorization of the project to proceed to the need’s assessment and conceptual development. Within this section lies the types of requests and the activities for Project Development, including an initial review, a preliminary needs assessment, and field verification. The interactions between PennDOT staff and the approval process within PennDOT is also a part of this section. Additional references regarding Project Development are outlined in the Construction Project Management Handbook FTA Report 15, Section 2 Project Development.

RESPONSIBILITY MATRIX

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Transit Agency  PennDOT Project Coordinator  Division Chief  Deputy Secretary  Design Consultant(s)  CM Consultant
I. PROJECT REQUEST

A. Initial Request
1. TA contacts PC about the need for a new project or PC learns of need through compliance or performance review.
2. PC works with TA to understand the project and develop a concept statement.

B. Initial Review
A. PC reviews concept statement with DC and involves TA as appropriate.
B. Field view conducted by PC and/or DC to confirm need and assess condition.
C. PC works with TA and DC work to develop a high-level cost estimate for the project.
D. PC works with TA and DC to evaluate potential funding sources to determine if project is feasible to move forward.

C. Eminent Domain
1. If property acquisition is involved, PC works with TA to determine willingness to enact eminent domain if necessary.

II. REVIEW PROCESS

A. Funding Evaluation
1. DC evaluates current and future funding to determine if a feasible funding path exists.

B. Executive Discussion
1. DC presents project concept to BD and DS.
2. TA involved as appropriate to answer questions.

C. Authorization
1. Bureau Director or DC authorizes project to progress to Needs Assessment and Preliminary Concept Development phase.

D. Capital Planning Tool Integration
1. PC to work with agency to enter project in Capital Planning Tool (CPT) as appropriate.

REFERENCE DOCS

- PennDOT Needs Study Handbook Publication 319
- PennDOT Publication 83
- Uniform Relocation Assistance and Real Property Acquisition Act (URA)
### Project Planning, Environmental, & Property Acquisition

This section contains all processes and activities for Project Planning, Environmental, & Property Acquisition, starting with the selection of the consultants that will be utilized during the project through the finalization of the property selection process. Activities are laid out step-by-step for both the needs assessment and NEPA review processes. In addition, all processes within the property selection process including the appraisal study, offer, and acceptance are incorporated into this section. Additional references are available in the Construction Project Management Handbook FTA Report 15, Section 3 Project Initiation and Section 4 Planning, Environmental Clearance, and Real Estate Acquisition.

#### RESPONSIBILITY MATRIX

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<td>Consultant</td>
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III. Consultant Selection
A. DC selects Consultant.

IV. Needs Assessment & Preliminary Concepts Development
A. Inform FTA about the project and meet to discuss details as needed.
B. PC and DC, with assistance from design consultants, performs Needs Assessment (which contains but is not limited to the following):
   1. Programming Document
   2. Existing Conditions Analysis
   3. Hazardous Waste and LBP
   4. Site Alternative Evaluation
   5. Preliminary Environmental Screening
   6. Design concepts, options, and estimates
   7. Title VI Analysis
C. PC submits to DC for preliminary review and DC discusses with BD and DS for approval.

V. Project Authorization
A. If the DS authorizes the project, to progress to Environmental Studies and up to and including 30% Design. PC to confirm project is on the TIP and that all necessary parties and partners are aware of the project.
B. Inform FTA that project is feasible and proceeding to environmental. Add to monthly meetings with FTA as standing agenda item.

VI. Environmental Study Performed (NEPA)
A. PC submits docs to EC; EC performs:
   1. Section 106 Evaluation
      • Cultural and historical resources
      • 4(f) if required
   2. Phase I ESA (Phase II if necessary)
   3. Wetlands
   4. Threatened and Endangered Species
B. PC submits for NEPA Approval.
   1. State Only: May be case specific
      • Will be signed by District or possibly BPT
   2. Federal = FTA

VII. Property Appraisal Study
A. Property appraisal and appraisal review if property is acquired.
B. FTA approval if over $500,000.

VIII. Property Appraisal Offer
A. TA makes offer to land owners based on appraised value.
B. Negotiate.
C. FTA approval of accepted price if over 10% of appraised value.
D. If amicable settlement isn’t reached, pursue eminent domain taking if approved by TA Board.

IX. Confirm Property Offer Accepted
A. PC confirms that owner has acquired property.

REFERENCE DOCS
- PennDOT Needs Handbook Study Publication 319
- NEPA Submission Form
- FTA Environmental Review Process
This section contains the Project Design phase activities, starting with the 30%-Schematic Design (SD), progressing through the 60%-Design Development (DD) and 90%-Pre-Final (PF) phases, and ending with the 100%-Construction Documents (CD). Each stage defines steps in the design process to ensure the spatial and programmatic requirements of the Transit Agency are met in the most efficient manner. Additional references are available in the Construction Project Management Handbook FTA Report 15, Section 5 Project Design.
### X. DESIGN

#### A. 30%-Schematic (SD)
**Plans, Design Narrative, Estimate**

1. Designer of Record (DOR) to review Estimate of Cost with PC and TA.
2. Deliverable Reviewed and Approved by PC/DC/DS/TA.
3. PC engages CM for Value Engineering and/or Constructability Review.
4. PC reiterates and enforces FTA Buy America and PA Steel Products procurement requirements with DOR.
   - For federally funded projects the DOR is to utilize Buy America compliant products as basis for design.
5. DS authorizes project to progress to 100% Design.
   » If at any time the project footprint or locale is changed the PC should reach out to the Environmental Consultant (EC) regarding possible NEPA reevaluation. This applies to all four design phases.
6. DOR and TA meet with Authority Having Jurisdiction (AHJ), conservation district, and PennDOT district at 30% to discuss project plans.

#### B. 60%-Design Development (DD)
**Plans, Specs, Estimate**

- Permitting Docs: PennDOT HOP, Local Zoning, Land Development, PADEP General or Joint Permit, Erosion & Sedimentation Control, NPDES – Post Construction Storm Water Management

1. DOR to review Estimate of Cost with PC and TA.
2. PC confirms HOP submission with DOR.
3. PC to confirm that Zoning, Land Development, and Permitting (PADEP, E&S, and NPDES etc.) processes have been initiated by the DOR.
4. Deliverable reviewed and approved by PC/DC/DS/TA.
5. PC requests Constructability Review from CM.
6. PC ensures DOR captures constructability comments in next phase of documents.
7. PC discusses procurement methodology with DC.
   - ECMS or Local Let
8. PC ensures Buy America is largely incorporated with DOR.
9. Independent cost estimate at end of 60% (optional).

#### C. 90%-Pre-Final (PF)
**Plans, Specs, Estimate**

1. DOR to review Estimate of Cost with PC and TA.
2. PC finalizes funding appropriation.
3. 90%-Pre-Final Deliverable Reviewed and Approved by PC/DC/DS/TA.
4. PC confirms CM delivers Front Ends (Division 00 and 01) to DOR and TA/Solicitor for review.
5. PC confirms CM performs Constructability Review.
6. PC discusses overview/funding with DS.
7. Establish DBE goal by BEO/TA
   - If TA as direct recipient; BPT reaches out to TA.
   - If TA as indirect recipient; BPT reaches out to BEO.
   - 100% State funded; DBE goal not required. PC ensures DB Solicitation Good Faith Effort language is incorporated into documents.
8. PC ensures Buy America is fully incorporated in design and specs with DOR.

#### D. 100%-Construction Documents (CD)
**Plans, Specs, Estimate**

1. DOR to review Estimate of Cost with PC and TA.
2. Deliverable reviewed and approved by PC/DC/DS/TA.
3. PC confirms DBE goal determination is finalized by BEO/TA.
4. Risk assessment by PC (optional).
   - Include DOR and/or CM as needed.
5. CM prepares bid package.
6. PC confirms with DOR Building Permit Plans/Application were submitted.

#### E. Retain Construction Phase Services

1. PC to retain DOR to provide Construction Phase Services.
5 Project Procurement

This section contains all activities within the Procurement stage, from the advertisement to the issuance of the notice to proceed to the contractor. The contractor’s bid evaluation and assessments are provided, and the selection and approval process of the apparent low bidders are finalized. Contracts and notification documents are also included in this section. Additional references are available in the Construction Project Management Handbook FTA Report 15, Section 4 Planning, Environmental Clearance, and Real Estate Acquisition.

**RESPONSIBILITY MATRIX**

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<td>XIG. Notice to Proceed</td>
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XI. BIDDING

A. Advertise Project
1. Advertise by TA with assistance from CM.

B. Pre-Bid Meeting
1. PC and DOR attend Pre-Bid Meeting (Optional).
   - CM conducts Pre-Bid Meeting.
   - PC to reach out to BEO (DBE notification).
   - Ask BEO if they want to present at Pre-Bid Meeting (if funding goes through the department).

C. Bid Opening/Assessment
1. TA opens bids. Then CM to tabulate and evaluate bids, makes recommendations.
2. TA prepares resolution(s) for their Board approval as applicable.

D. Confirm Bid Assessment
1. Contract holder (PC or TA) to assess/confirm CM tabulation and evaluation of bid).
   - PC to confirm with BPT BEO that DB/DBE requirements were met;
   - PC to relay to CM DB/DBE acceptance;
   - PC initiates, relays remediation/rebidding process to CM and/or TA if needed.

E. Notice of Award
1. Contract holder (PC or TA) confirms with CM Notice to Award is sent to awarded Prime Contractors.

F. Contract for Execution
1. Contract holder (PC or TA) confirms with CM and CM finalizes and sends contract(s), requests for bonds, and insurance for execution to awarded Prime Contractors.

G. Notice to Proceed
1. Contract holder (PC or TA) confirms with CM Notice to Proceed is sent to awarded Prime Contractors.
Project Construction

This section contains all activities in the Construction phase, beginning with the Pre-construction Meeting through the execution of the building process. Deliverables from all project stakeholders are covered extensively at the private, state, and federal levels. Monitor and control functions by all parties are also included in the construction process. Additional references are available in the Construction Project Management Handbook FTA Report 15, Section 6 Construction.

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## XII. CONSTRUCTION

### A. Pre-Construction Meeting
1. CM facilitates, PC, DOR attend Pre-Construction Meeting.

### B. Ground Breaking Ceremony (Optional)
1. PC and TA coordinate Ground Breaking Ceremony (Optional).

### C. Review Consultants Deliverables
1. CM observes construction and ensures contractor compliance with plans and specifications in the following manner:
   - a. Project coordination and correspondence
   - b. Project meetings
   - c. Schedule analysis and enforcement
   - d. Review and approve monthly contractor invoicing
   - e. Facilitate the change management, submittal, and RFI process
   - f. Verify DBE payment/reporting
   - g. Verify certified payrolls
   - h. Perform wage rate interviews
   - i. Maintain testing and inspection logs
   - j. Project photographs
2. PC to receive monthly deliverables from CM and DC. PC reviews monthly deliverables from CM and DC for conformity from work order.

### D. Review TA Draw Down Requests
1. PC to review and approve monthly draw down requests from the TA, if the TA is the contract holder. If the department holds the contract, then the PC will coordinate with the CM to review the contractor pay requests in ECMS.

### E. Change Orders
1. CM to promptly make PC aware of any Change Orders.
   - ≥ 10% project aggregate needs FTA approval

### F. Claims Analysis
1. CM to perform claims analysis, if needed.
# Project Closeout

The Closeout process involves commissioning processes as well as closeout procedures and activities. The PC confirms with each party involved with the project that all open items were completed, requirements satisfied, and records properly archived. Punchlists, final monetary distributions, and system closeouts, both internal and external to PennDOT are also included. Additional references are available in the Construction Project Management Handbook FTA Report 15, Section 8 Project Closeout.

## Responsibility Matrix

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### XIII. Closeout

#### A. Ribbon Cutting Ceremony (Optional)
1. Contract holder (PC or TA) to coordinate Ribbon Cutting Ceremony (optional).

#### B. Closeout Items
1. PC to confirm receipt of closeout items with TA per CM work order.
   - Perform punchlists
   - Obtain certificate of substantial completion
   - Affidavit of payment of debts and claims
   - Affidavit of release of liens
   - Consent of surety to final payment
   - DBE participation affidavit
   - Maintenance bonds, if applicable
   - O&M Manuals
   - Warranties
   - Attic stock
   - As-built drawings
   - Owner training

#### C. Claims Analysis
1. PC oversees CM and DC performing claims analysis, if needed.

#### D. Final Payment
1. PC confirms final payment with CM.
   - CM to provide CD of project records to BPT PC.

#### E. Final Closeout Meeting
1. PC conducts final closeout meeting with TA.
2. If ECMS project, follow ECMS closeout process.
3. Project Team conducts After-Action Review.